



Office of Audits
Office of Inspector General
U.S. General Services Administration

IMPLEMENTATION REVIEW OF CORRECTIVE ACTION PLAN

Audit of Security Camera and Alarm Systems at GSA-Owned Buildings

Report Number

A210033/P/5/R22006

June 22, 2022

Assignment Number A250074

January 16, 2026

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Introduction

We have completed an implementation review of the management actions taken in response to the recommendations contained in our June 2022 audit report, *Audit of Security Camera and Alarm Systems at GSA-Owned Buildings*, Report Number A210033/P/5/R22006.

Objective

The objective of our review was to determine whether the General Services Administration (GSA) has taken the actions as outlined in the corrective action plan for our audit report, *Audit of Security Camera and Alarm Systems at GSA-Owned Buildings* (see **Appendix A**). To accomplish our objective we:

- Reviewed the original audit report to understand the recommendations and provide context to the corrective action plan; and
- Examined documentation submitted by GSA for addressing the corrective action plan steps.

Background

GSA, through its Public Buildings Service, is the primary federal real property and asset management agency, with a portfolio consisting of more than 9,000 federally owned and leased buildings. GSA, in conjunction with the U.S. Department of Homeland Security's Federal Protective Service (FPS), has an important role in protecting these buildings. The security of these federal buildings affects not only the daily operations of the federal government, but also the health, well-being, and safety of federal building employees and the public.

On June 22, 2022, we issued an audit report, *Audit of Security Camera and Alarm Systems at GSA-Owned Buildings*, to GSA. The objective of the audit was to determine whether the security camera and alarm systems in GSA-owned buildings are effectively protecting the safety of the public, employees, and property.

Our audit found that security camera and alarm systems at GSA-owned buildings are [REDACTED] and, as a result, [REDACTED].¹

To address the finding identified in our report, we recommended that the GSA Administrator:

1. In conjunction with FPS:
 - a. Conduct a nationwide assessment of GSA-owned buildings to identify [REDACTED], [REDACTED] security camera and alarm systems.

¹ Redactions in this report represent sensitive information related to federal building security.

- b. Develop and implement a plan to repair, replace, and install the security camera and alarm systems identified through the nationwide assessment.
 - c. Revise GSA's memorandum of agreement with FPS to clearly define responsibility for repairing and replacing security camera and alarm systems within an acceptable time frame.
2. If, in conjunction with FPS, GSA is not able to secure funding to repair, replace, or install security camera and alarm systems, GSA should work with Congress to establish a consistent funding stream to address current and future security camera and alarm system [REDACTED].

The GSA Administrator agreed with Recommendation 1 and partially agreed with Recommendation 2.

Results

Our implementation review determined that GSA has taken appropriate corrective actions to address the recommendations. We determined that no further action is necessary.

Appendix A – Corrective Action Plan for Report Number A210033/P/5/R22006

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Office of Facilities Management (PM) Corrective Action Plan

DocuSigned by:
Designated Responding Official: [REDACTED]

Signature: [REDACTED]

Contact Person: [REDACTED]

Telephone Number: [REDACTED]

Date: 07/18/2022

Report Number/Title: A210033 - Audit of Security Camera and Alarm Systems at GSA-Owned Buildings	Recommendation Number: 001A	Proposed Recommendation Completion Date: December 30, 2022
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Finding(s): (For GSA Internal Use Only)

Security camera and alarm systems at GSA-owned buildings are [REDACTED] and, [REDACTED]
[REDACTED]

Root Cause of Finding(s): (For GSA Internal Use Only)

Due to funding challenges, the Federal Protective Service (FPS) is taking little or no action to resolve the [REDACTED] identified in the [REDACTED]. Additionally, given the security equipment responsibilities placed upon FPS in the current Memorandum of Agreement (MOA), GSA has not typically used Federal Buildings Fund (FBF) resources to repair or replace [REDACTED] security camera and alarm systems. GSA and FPS have identified the Interagency Security Committee (ISC), the associated Facility Security Committee (FSC) processes, and obtaining funding from participating agencies on each facility's FSC as a challenge.

Recommendation 001A:

OIG recommends that the GSA Administrator, in conjunction with the Federal Protective Service, conduct a nationwide assessment of GSA-owned buildings to identify [REDACTED] security camera and alarm systems.

<u>Action to be Taken Step by Step</u>	<u>Supporting Documentation</u>	<u>Completion Date</u>
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Office of Facilities Management (PM) Corrective Action Plan

001: GSA, in conjunction with FPS, will conduct a nationwide assessment of federally owned buildings under GSA's jurisdiction, custody and control to identify [REDACTED] security camera and alarm systems using the FPS provided [REDACTED] report as a base document.	● FPS provided a [REDACTED] document.	December 30, 2022
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Office of Facilities Management (PM) Corrective Action Plan

Designated Responding Official: [REDACTED] DocuSigned by: [REDACTED]

Signature [REDACTED]

Date [REDACTED]

Contact Person: [REDACTED]

Telephone Number: [REDACTED]

Date: 07/18/2022

Report Number/Title:	Recommendation Number:	Proposed Recommendation Completion Date:
A210033 - Audit of Security Camera and Alarm Systems at GSA-Owned Buildings	001B	June 30, 2023

Finding(s): (For GSA Internal Use Only)

Security camera and alarm systems at GSA-owned buildings are [REDACTED] and, as a result, [REDACTED]

Root Cause of Finding(s): (For GSA Internal Use Only)

Due to funding challenges, FPS is taking little or no action to resolve the [REDACTED] identified in the [REDACTED] report provided to GSA. Additionally, given the security equipment responsibilities placed upon FPS in the current MOA, GSA has not typically used FBF resources to repair or replace [REDACTED] security camera and alarm systems. GSA and FPS have identified the ISC, the associated FSC processes, and obtaining funding from participating agencies on each facility's FSC as a challenge.

Recommendation 001B:

OIG recommends that the GSA Administrator, in conjunction with the Federal Protective Service, develop and implement a plan to repair, replace, and install the security camera and alarm systems identified through the nationwide assessment.

Action to be Taken Step by Step	Supporting Documentation	Completion Date
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Office of Facilities Management (PM) Corrective Action Plan

<p>001: Develop a strategy for funding the ongoing operations and maintenance (O&M) oversight of FPS security camera and alarm system program management.</p> <p>002: Request and conduct an interagency briefing with OMB concerning the current limits of authority and funding for security camera and alarm system repair, maintenance, and replacement. Request OMB assistance with developing new funding strategies to ensure long term and effective management of the program.</p>	<ul style="list-style-type: none">● Summary of funding and strategy for the O&M oversight of FPS security camera and alarm system program management.● Meeting invite agenda, attendee list, and outcome.	<p>May 31, 2023</p> <p>June 30, 2023</p>
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Office of Facilities Management (PM) Corrective Action Plan

Designated Responding Official: [REDACTED]

Signature [REDACTED] Date [REDACTED]

Contact Person: [REDACTED]

Telephone Number: [REDACTED]

Date: 07/18/2022

Report Number/Title:	Recommendation Number:	Proposed Recommendation Completion Date:
A210033 - Audit of Security Camera and Alarm Systems at GSA-Owned Buildings	001C	December 30, 2022

Finding(s): (For GSA Internal Use Only)

Security camera and alarm systems at GSA-owned buildings are [REDACTED] and, as a result, [REDACTED]
[REDACTED]

Root Cause of Finding(s): (For GSA Internal Use Only)

Due to funding challenges, FPS is taking little or no action to resolve the [REDACTED] identified in the [REDACTED] report provided to GSA. Additionally, given the security equipment responsibilities placed upon FPS in the current MOA, GSA has not typically used FBF resources to repair or replace [REDACTED] security camera and alarm systems. GSA and FPS have identified the ISC, the associated FSC processes, and obtaining funding from participating agencies on each facility's FSC as a challenge.

Recommendation 001C:

OIG recommends that the GSA Administrator, in conjunction with the Federal Protective Service, revise GSA's Memorandum of Agreement (MOA) with FPS to clearly define responsibility for repairing and replacing security camera and alarm systems within an acceptable time frame.

Action to be Taken Step by Step	Supporting Documentation	Completion Date
001: Updated draft MOA is in the final stages of review and revision by GSA, FPS, and DHS. Currently	<ul style="list-style-type: none">Revised MOA Document	December 30, 2022

Office of Facilities Management (PM) Corrective Action Plan

pending Office of Management and Budget (OMB) examiner review and comment and further review by ISC for compliance with latest standards.		
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Office of Facilities Management (PM) Corrective Action Plan

Designated Responding Official: [REDACTED]
DocuSigned by: [REDACTED]

Signature [REDACTED] Date [REDACTED]

Contact Person: [REDACTED]

Telephone Number: [REDACTED]

Date: 07/18/2022

Report Number/Title:	Recommendation Number:	Proposed Recommendation Completion Date:
A210033 - Audit of Security Camera and Alarm Systems at GSA-Owned Buildings	002	June 30, 2023

Finding(s): (For GSA Internal Use Only)

Security camera and alarm systems at GSA-owned buildings are [REDACTED] and, as a result, [REDACTED]
[REDACTED]

Root Cause of Finding(s): (For GSA Internal Use Only)

Due to funding challenges, FPS is taking little or no action to resolve the [REDACTED] identified in the [REDACTED] report provided to GSA. Additionally, given the security equipment responsibilities placed upon FPS in the current MOA, GSA has not typically used FBF resources to repair or replace [REDACTED] security camera and alarm systems. GSA and FPS have identified the ISC, the associated FSC processes, and obtaining funding from participating agencies on each facility's FSC as a challenge.

Recommendation 002:

If, in conjunction with FPS, GSA is not able to secure funding to repair, replace, or install security camera and alarm systems, GSA should work with Congress to establish a consistent funding stream to address current and future security camera and alarm system [REDACTED]

Action to be Taken Step by Step	Supporting Documentation	Completion Date

Office of Facilities Management (PM) Corrective Action Plan

001: Should the action item identified in Recommendation 001B 001 prove to be ineffective, GSA will work with OMB and other stakeholders to develop a strategy for funding and ongoing O&M oversight of FPS security camera and alarm system program management.	*Draft communication and draft funding request.	June 30, 2023
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Appendix B – Report Distribution

GSA Administrator (A)

GSA Deputy Administrator (AD)

Acting Commissioner (P)

Deputy Commissioner (P1)

Acting Chief of Staff (P2)

Assistant Commissioner for Strategy (P2)

Associate Administrator for Mission Assurance (D)

Deputy Associate Administrator for Mission Assurance (D)

Chief Financial Officer (B)

Office of Audit Management and Accountability (BA)

Assistant Inspector General for Auditing (JA)

Deputy Assistant Inspector General for Real Property Audits (JA)

Director, Audit Planning, Policy, and Operations Staff (JAO)



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