



The OIG Hotline

GSA OFFICE OF INSPECTOR GENERAL



OIG Authority

- [IG Act of 1978](#), as amended
- Statutory Authority to conduct Audits and Investigations
- OIG Special Agents are authorized to conduct investigations, carry firearms, make arrests, execute search warrants, serve subpoenas, administer oaths, and obtain records and information
- Special Agents have full federal law enforcement authority



OIG Independence

- The Office of Inspector General is independent from GSA management
- The Inspector General is a Presidential Appointee and Senate Confirmed
- Special Agents are not GSA Regional employees
- OIG staff are geographically assigned to OIG Regional Offices around the United States



Just the Facts

- We investigate violations of federal criminal laws, civil fraud statutes, regulations, and GSA policies.
- The IG Act of 1978, as amended, requires the OIG to have unrestricted access to ALL agency records and files!
- We only gather the facts. Then the report goes to GSA Management and/or the Department of Justice, if criminal prosecution or civil action is warranted.
- We do not decide employee discipline – *this is solely a management function.*
 - Please note: *We will not update you on the status of your complaint.*
 - *Your complaint may result in discipline of persons at fault; however, due to the Privacy Act, this cannot be shared with the complainant.*



Important Facts

When making a report to us, you choose whether your identity is:

- Confidential
- Anonymous
- Unrestricted

If you do not wish to disclose your identity, you may remain anonymous when contacting the OIG. However, our inability to contact you may limit our ability to do a complete investigation. We also honor requests for confidentiality, and we will protect your identity to the maximum extent allowed by law. Similarly, however, we may not be able to investigate the issue if you have confidentiality



Employee Protections

Whistleblower Protection Act (WPA)

Employees are protected from retaliation for reporting complaints if they reasonably believe the complaint evidences a violation of a law, rule or regulation; gross mismanagement; gross waste of funds; an abuse of authority; or a substantial and specific danger to public health or safety.

If you believe action has been taken against you because you filed a complaint, you should consult the [Office of Special Counsel \(OSC\)](#) to determine your rights.

Because OSC has jurisdiction, the OIG generally will not investigate employee allegations under the WPA (although the OIG is required to investigate contractor allegations of retaliation).



Fraud Awareness



We rely on YOU to advise us of suspected fraud... YOU are the subject matter experts who believe in excellence and integrity.

YOU recognize when something does not seem right.

We need YOUR help to effectively investigate allegations. If something does not seem right or you suspect a problem, document it and contact us.



How to Report

Web

www.gsaig.gov/hotline

U.S. Mail

GSA/OIG Investigations
ATTENTION: Fraud Hotline
1800 F Street NW, Room 5306
Washington, D.C. 20405

Phone

202-501-1780 (in the
Washington, DC metropolitan
area) or
1-800-424-5210 (Toll free).